

# Installation Guide

# Tracking Dolly & Track

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# Track and Dolly Installation Guide

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## Getting Started

The Track and Dolly is shipped from the factory in the most secure packaging available. Please inspect the contents of the package and make sure to call us at 63 32 344 3214, or email to sales@steadytracker.com if you find any shipping damage or missing components.

The Track and Dolly should include:

- 6 - 5 foot PVC sections
- 2 - PVC Ends
- 4 - PVC Connectors
- 4 - PVC Inserts
- 2 - Metal Dolly Pieces

## Packing Material

Please store all original containers. The Steadytracker Company will not take responsibility for any products shipped to The Steadytracker Company without the original shipping material. We have engineered a full damage proof package for the Track and Dolly and without this package your unit may be damaged beyond repair when shipped using any freight company. Please make sure to keep the packaging safe for future use.

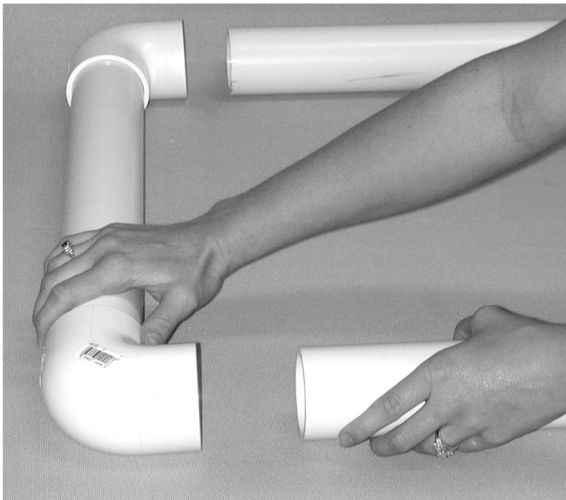


Figure (1)

### Lay Out The Track - Figure(1)

Find a fairly level, fairly flat area to lay out the pipes. Push the connectors into the open end of the pipe. Figure(1) Put some baby powder or WD-40 on the connector if it's too tight. This is a force fit connection that is fast to set up and fast to break down.

Lay the two fifteen foot lengths side by side about 22" apart.

### Assemble The Dolly - Figure(2)

Use the 2-1/2" carriage bolt and knob to make the two pieces into a "T". Figure(2) Set the dolly on the track. The wheels will now perfectly self align. Roll the dolly the length of the track. The tracks will also self align.

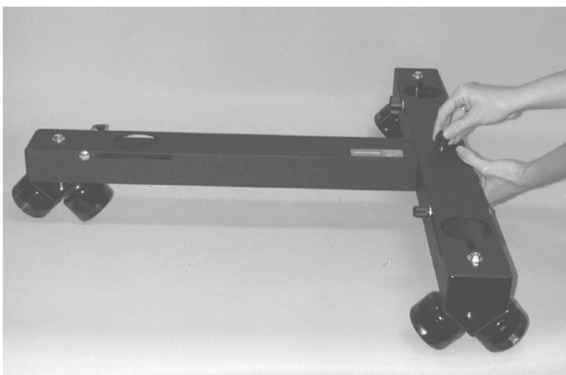


Figure (2)

### Lock in The Tripod

This dolly is designed for any tripod with extendable rubber feet or spikes. Rotate the rubber feet so they are fully extended downward. Loosen the knobs and slide the carriage bolts and knobs inward. Set all three legs into the large holes on the dolly. LIFT and SLIDE each leg outward into the slots. Capture and lock the feet in place by sliding the bolts outward, and tightening the knobs.

### Operation

Gently push the unit back and forth to get a feel for smooth starts and stops. This dolly is designed for one-person operation. It is not designed to ride on. There is no platform to get in the way of your feet as you walk.

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# **Obtaining a Return Merchandise Authorization Number:**

In a continuing effort to provide our customers with the best service and shortest turnaround time possible, we have initiated a Return Merchandise Authorization (RMA) Policy. It is our policy that all material and repair returns, whether in warranty or not, are only accepted if an RMA number has been issued for the products being returned. Any unauthorized returns will be returned, unrepaired, to the customer at the customer's expense.

## **The Conditions of The Warranty are as Follows:**

The Steadytracker Company reserves the right to determine if a repair is subject to the warranty agreement. Damage caused by products being dropped or mishandled is not covered by the warranty. Suitable packaging may be purchased from The Steadytracker Company at a nominal cost. All products are to be shipped prepaid to The Steadytracker Company. For insurance reasons, The Steadytracker Company cannot accept any product that is returned via the U.S. Postal Service. Returns will be accepted from UPS, Federal Express, or a comparable freight carrier. The Steadytracker Company will return the repaired product via a like carrier, in the continental United States, only if the product is under warranty and subsequently found to be faulty. Out-of-warranty repaired products are shipped at the customer's expense. Turnaround time for warranty repairs will not exceed 4 days (not including shipping time), unless extraordinary fault conditions exist.

## **Limited Warranty:**

Labor and defects are covered for one (1) year from the original date of purchase.

Only the original purchaser of the product is covered under this warranty. The warranty is not transferable. If you discover a defect, please refer to our Return Merchandise Authority Policy. The Warranty covers all SteadyTracker hardware defective in materials or workmanship. During this warranty period, The Steadytracker Company, at its option, will repair or replace product or product components, which in its opinion prove defective. Parts and components used in the repair process may be recycled or repaired, at The Steadytracker Company's discretion. This warranty service will be performed at no charge to the registered owner, provided the product is shipped prepaid to The Steadytracker Company. The Steadytracker Company will return the repaired product via a like carrier, in the continental United States within 4 days shipping time excluded. The Steadytracker Company reserves the right to determine whether a needed repair is subject to the warranty as per its provisions stated herein. Transit damage caused by inadequate packing invalidates this warranty. This warranty will be void if, in the opinion of The Steadytracker Company, the product in question has been damaged through accident, misuse, misapplication, or as a result of service or modification performed not authorized in writing by The Steadytracker Company.

## **Return Merchandise Authority Policy:**

Damaged or defective Steadytracker Company products that are purchased from The Steadytracker Company may be returned for replacement only. The Steadytracker Company, will not accept returns for any other reason. All eligible returns require a Return Merchandise Authorization (RMA) number. EMAIL [sales@steadytracker.com](mailto:sales@steadytracker.com) or call 63 32 344 3214 to obtain an RMA number. Items must be returned within 10 days of receiving your RMA number. Returned product must be in its original packaging with all contents included and must have the RMA number clearly marked on the outside of the package. Please be sure to include the Product Registration Card. Incomplete or unauthorized returns will be refused. RMA numbers and the address to return product may be obtained from The Steadytracker Company by emailing [sales@steadytracker.com](mailto:sales@steadytracker.com).